

ProfitMaster® Sales Management and Service Management 2.0 Video Tutorials - Release 2

To order Sales Management and Service Management tutorials on CD-ROM, please contact Jessica Vetter, Training Coordinator, at 800-252-7625 or ktc@karmak.com.

Tutorial List

> General ProfitMaster (Sales and Service)

- Navigation in ProfitMaster
- General Forms in ProfitMaster
- Miscellaneous Information Prompts
- Characteristic Type
- Printer Characteristics
- Sales Tax
- User
- User Group
- User Group Permissions
- Characteristic Group
- Component Type
- Component Manufacturer
- Component Model
- Unit Manufacturer
- Unit Make
- Unit Model
- Job Scheduler

> Service Management

- Repair Order Header
- Repair Order Task
- Repair Order Detail
- Technicians
- Labor Entry
- Repair Group
- Repair Type
- Service Unit
- Preventive Maintenance Setup
- Miscellaneous Purchase Orders
- Moving a Task in ProfitMaster

> Sales Management

- Unit
- Unit ID Change/Transfer
- Receive Unit
- Local Purchase Orders
- Receive Invoice
- Purchase Orders
- Customer Maintenance
- Accounting Review
- After Sales Expense
- Schedule Controls
- Commission
- Commission Setup
- Deal
- Deal Packet
- Voiding a Deal
- Deal Forms Processing
- Deal Form Field Controls
- Add-On Setup
- FET Calculations
- Available Documents

> Release Enhancements (Sales and Service)

- Release 5 Enhancements
- Release 6 Enhancements
- Release 7 Enhancements
- Release 8 Enhancements
- Release 9 Enhancements
- Release 10 Enhancements

> Legacy Systems

- Combine-Split Repair Orders in Legend
- Moving a Work Order Segment in INFO 5